

C365-4GSS-1P

COMMS365 4G ROUTER



Quick Start Guide

This guide is to assist you in the set-up of the C365-4GSS-1P router. Inside the box you will find:

- 1 x C365-4GSS-1P router
- 1 x Power supply
- 1 x Ethernet cable
- 2 x 3G/4G antennas

Please check all components listed are present on receipt.

SUPPORT

If you have any questions or experience any issues, please send a Support Request Ticket to the Comms365 Helpdesk https://comms365.mojohelpdesk.com/, or phone 01234 865880, Option 2.

C365-4GSS-1P Quick Start Guide – v3 (August 2019)



CONFIGURING THE ROUTER - LOG IN

To configure the C365-4GSS-1P router, you will need to log in and follow the steps detailed in this guide.

Connect the Ethernet cable to the LAN port on the router and the Ethernet port on your laptop/PC. Power the router on by plugging in the power supply. Open a web browser (e.g. Chrome, Internet Explorer, etc.) and type '192.168.1.1' into the URL bar. You will be prompted to enter a username and password:

Authentication required

http://192.168.1.1

Your connection to this site is not private

Username

Password.

Log in Cancel

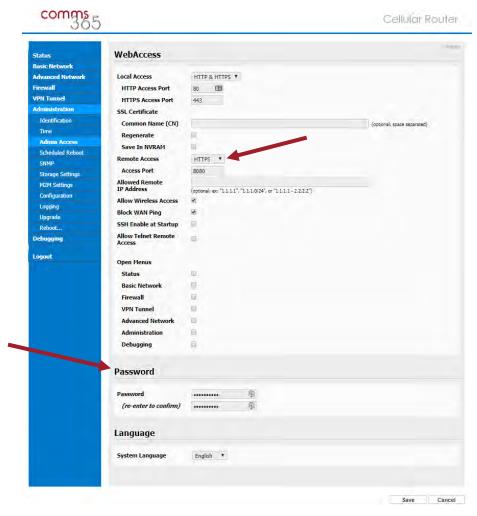
Default Username: admin
Default Password: admin

CHANGE PASSWORD AND CONFIGURE REMOTE ACCESS

First, you will need to change the password of the router. This will allow you to configure the router for remote access.

In the 'Administration' > 'Admin Access' tab, set the new password in the 'Password' section and click 'Save'. After entering the new password, you may be asked to log back in using the new password.

To configure remote access on the router, select 'HTTPS' from the 'Remote Access' dropdown menu. Click 'Save'.



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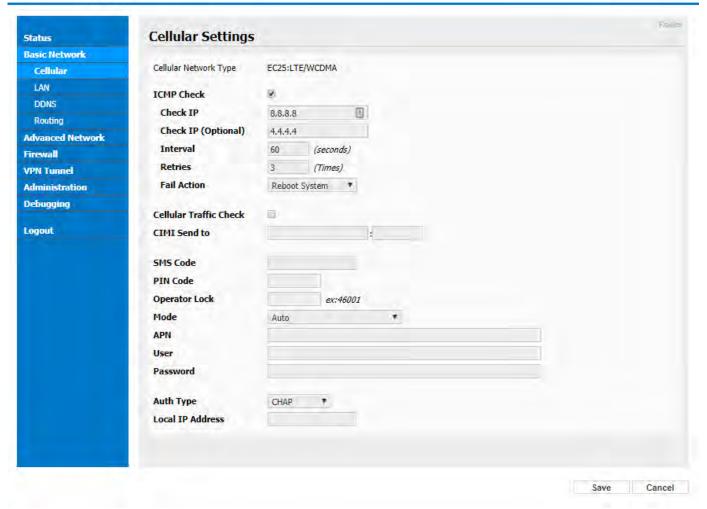
CONFIGURE MOBILE SETTINGS

The next step is to configure the Mobile Settings to allow the router to connect to the Internet via the SIM(s).

- 1. Navigate to the 'Basic Network' > 'Cellular' tab
- Check the 'ICMP Check' checkbox
- 3. Add an IP address to the 'Check IP' field, for example '8.8.8.8'. The 'Interval' and 'Retries' fields should populate automatically
- 4. Under 'APN', 'User' and 'Password' enter the SIM APN, username and password respectively. Ask your SIM provider for these details
- 5. All other fields should be left as default or blank
- 6. Click 'Save'



Cellular Router



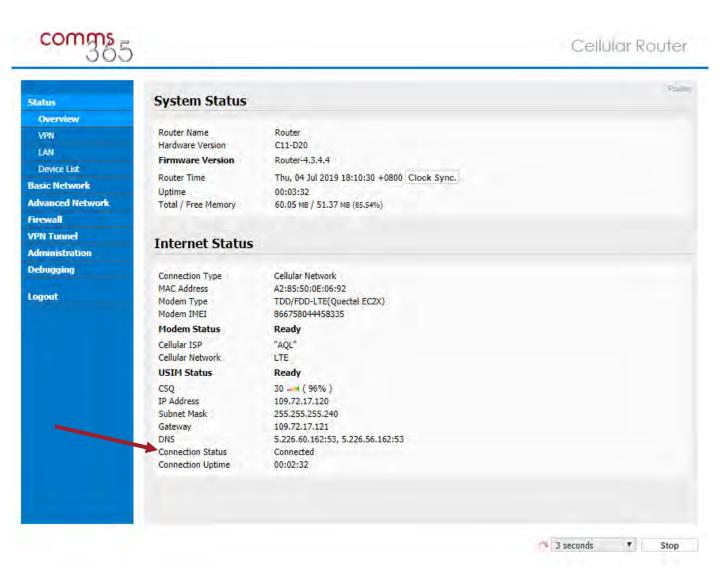
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TEST THE INTERNET CONNECTION

Return to the 'Status' > 'Overview' tab. Here you will be able to see if the modem has an IP address.

If there is an IP address you should be able to access the Internet. Test this by attempting to access a website from your web browser (ensure cache has been cleared or that you have not visited the website before).

If an IP address is not displayed, ensure the SIM and antennas have been inserted/attached correctly and that the 'Configure Mobile Settings' steps have been followed correctly. Confirm with your provider that the SIM is active and that there is sufficient data.



CONFIGURATION COMPLETE

The C365-4GSS-1P router is now configured and ready to use. To make changes to any of the configuration settings, log in with the username 'admin' and the password you chose in section 'Change Password and Configure Remote Access'.

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C365-4GSS-1P SPECIFICATIONS

Optional Support Mobile Network	 FDD-LTE / DC-HSPA+ / HSPA+ / HSPA / HSDPA / WCDMA / UMTS EDGE / GPRS Bands: 4G B1/3/5/7/8/20/38/40/4
Ethernet Standard	IEEE 802.3 IEEE 802.3u
Interface	 1 x 10/100Mb LAN 1 x SMA-K antenna interface (two optional) 1 x Standard SIM / R-UIM Slot 1 x power connector
LED instruction	NET, PWR, LAN
Route protocol	Static route RIPv2 / OSPF dynamic route
Power supply	• 7.5 – 32VDC
Device Management	 Local or remote web browser (IE v8 or above) CLI/Telnet command SSH configuration (optional)
Firewall & Filter	OpenVPNIPSecPPTP/L2TP clientGRE/IPIP
Power consumption	Idle: 165mA@+12VDCSingle Module Communication: 195mA@+12VDC
Other	 Dimensions: 78.5mm x 59mm x 23.5mm Weight: 150g Operation temperature: -30~+70 degree Store temperature: -40~+85 degree Related humidity: <95% (non-condensing) Guarantee: one year
Approval	• CE • RoHS • CCC
Standards	EN 300 328 v 1.7.1 (2016-11) EN 301 489-1, EN 301 489-52 EN 301 908-1 EN 301 908-2/13, EN 55024:2015 EN 60950-1, EN 55032:2015 EN 61000-3-2:2014 EN 61000-3-3:2013 EN 62311:2008

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