



CASE STUDY

THE CHALLENGE

If the connection went down at a BT Exchange, the company would have to send specialist engineers out to the islands to fix the fault, which could take up to a week depending on travel logistics and inclement weather. Not only did this result in unnecessary downtime, but also required engineers to be away from the Network Centre for a significant amount of time, resulting in needless expense for the business. BT was looking for a way to deploy 4G access services to interface to its equipment as a disaster recovery solution, in the event that the broadband connection was lost at the site.

THE PRODUCT

Comms365's 4G Internet services provide primary connectivity on all of the UK networks: Three, EE, Vodafone and O2, in all EU countries. Delivered via our high capacity core network our 4G services ensure high performance, national and international coverage, security and reliability.

Our Fixed IP Multinet SIMs, roam across all UK networks, have DDoS protection as standard and a static IP address so you can easily access and control your devices remotely regardless of location and no matter how remote they are.



THE SOLUTION

BT has deployed the Comms365 solution in two remote Exchanges in Scotland, with plans to roll out into two further locations. The company's long term plan is to roll out the solution to several other Exchanges across the country, but outer regions are being considered first due to their locations and the challenge involved in resolving connection issues.

"With the solution from Comms365 in place, we can rapidly identify and fix any issues remotely without having to send an engineer to the site. Not only does this save us valuable time, but is also a cost saving solution too. It's been a really successful partnership and we're looking forward to working with the team to roll it out to further sites in the future."

Phyl Jewkes, 20C Core Transmission Manager at BT